# S EWING & SONS LTD

*INSURANCE REPAIR & REINSTATEMENT DIVISION*

*WITH YOU EVERY STEP OF THE WAY*

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# S EWING AND SONS LTD
# INSURANCE REPAIR & REINSTATEMENT DIVISION

S EWING AND SONS IS BASED IN DUNFERMLINE WITH ORIGINS DATING BACK TO 1984.

WE DEVELOPED QUICKLY TO BECOME A LEADING CIVIL ENGINEER AND BUILDING CONTRACTOR, THROUGHOUT SCOTLAND. WE HAVE A REPUTATION AS A VIBRANT AND REFRESHING CONSTRUCTION COMPANY WHO STRIVE FOR PERFECTION AND ONE WHO BUILDS ENDURING PARTNERSHIPS WITH OUR CLIENTS.

AS A COMPANY, WE PRIDE OURSELVES ON CLIENT SATISFACTION AND OUR GENUINE "PARTNERSHIP" APPROACH TO BUSINESS HAS RESULTED IN OUR CLIENTS REGARDING US AS "THE GO-TO" CONTRACTOR. WE FIRMLY BELIEVE THAT OUR HARD WORK AND INTEGRITY HAVE PLACED THE COMPANY ON FIRM FOUNDATIONS AND WE ENJOY CONTINUING GROWTH, BASED ON OUR REPUTATION.

S EWING AND SON ARE NOW PLEASED TO ANNOUNCE THE LAUNCH OF OUR DEDICATED INSURANCE REINSTATEMENT DIVISION. AFTER MANY YEARS OF DEALING WITH FIRE, FLOOD, STORM AND OTHER INSURANCE RELATED REPAIRS WE HAVE NOW FORMED A DEDICATED TEAM FOR A FAST RESPONSE AND SMOOTH HANDLING OF INSURANCE CLAIMS.

- WE ALREADY PROVIDED A HIGHLY CUSTOMER FOCUSED INSURANCE REPAIR AND REINSTATEMENT SERVICE.
- WE WORK REGULARLY WITH INSURERS, LOSS ADJUSTERS, INSURANCE BROKERS AND PROPERTY MANAGEMENT COMPANIES.
- WE ARE HIGHLY EXPERIENCED IN ALL FORMS OF INSURANCE RELATED BUILDING WORKS INCLUDING, BUT NOT LIMITED TO: SUBSIDENCE AND MOVEMENT, WATER DAMAGE, MALICIOUS DAMAGE, FIRE, FLOOD, STORM AND ESCAPE OF KEROSENE CLAIMS
- WE ARE EXPERIENCED IN WORKING ON LISTED PROPERTIES AND WORKS THAT ARE REQUIRED TO MEET HISTORIC SCOTLAND REQUIREMENTS.
- WE HAVE A TEAM OF SURVEYORS, EXPERIENCED IN THE PREPARATION OF REPORTS AND QUOTATIONS TO MEET THE REQUIREMENTS OF BOTH LOSS ADJUSTERS, INSURERS AND HOMEOWNERS.
- WE OFFER FULL PROJECT MANAGEMENT THROUGHOUT THE CONTRACT.
- WE PROVIDE A 24 HOUR, 365 DAY A YEAR EMERGENCY CALL OUT SERVICE.
- WE OFFER A SEAMLESS SERVICE FROM INITIAL EMERGENCY CALL OUT, CLEANING AND DRYING OUT THROUGH TO COMPLETION OF REINSTATEMENT WORKS.
- WE HAVE INTRODUCED A COMPUTERISED APPOINTMENT SYSTEM FOR INSTANT ARRANGEMENT OF APPOINTMENTS, WITH A DEDICATED ADMINISTRATION TEAM.
- WE MAINTAIN COMPREHENSIVE MANAGEMENT INFORMATION ENABLING US TO OFFER OUR CLIENTS REGULAR UPDATES ON THE WORK AND ANTICIPATED COMPLETION DATES.
- WE HAVE AN IN-HOUSE HEALTH AND SAFETY OFFICER WHO ENSURES THAT WE MEET ALL HEALTH AND SAFETY LEGISLATION AND MONITORS THE WELFARE OF STAFF ON SITE.
- WE CAN PROVIDE SAFE AND SECURE STORAGE FACILITIES AT OUR BUSINESS PREMISES FOR CLIENTS FURNITURE AND FURNISHINGS WHILST WORKS ARE BEING CARRIED OUT IN THEIR HOME.

OUR INSURANCE REINSTATEMENT DIVISION EMPLOYS A DEDICATED TEAM WHO ENSURE A QUICK AND RELIABLE SERVICE. OUR SKILLED UNIFORMED TRADESPEOPLE RECEIVE REGULAR TRAINING IN HEALTH AND SAFETY COMPLIANCE TOGETHER WITH A FULL UNDERSTANDING OF CUSTOMER CARE, POSITIVE STANDARDS OF BEHAVIOUR AND CAREFUL AND CONSIDERATE SITE MANAGEMENT.

S EWING HAVE AN ENVIABLE REPUTATION FOR HIGH STANDARDS ACROSS TAYSIDE, FIFE, LOTHIAN AND THE CENTRAL BELT WHICH HAS BEEN BUILT OVER THE PAST 24 YEARS.

WE ARE A MULTI-SKILLED COMPANY WHO ARE IDEALLY PLACED TO UNDERTAKE, MANAGE AND COMPLETE CONTRACTS IN BOTH THE DOMESTIC AND COMMERCIAL SECTORS.

BY APPOINTING S EWING YOU CAN HAVE COMPLETE CONFIDENCE IN THE KNOWLEDGE THAT COMPLETION OF YOUR PROJECT WILL BE REGULARLY REVIEWED AND MANAGED TO MEET YOUR EXPECTATIONS REGARDLESS OF SIZE.

# FIRE DAMAGE

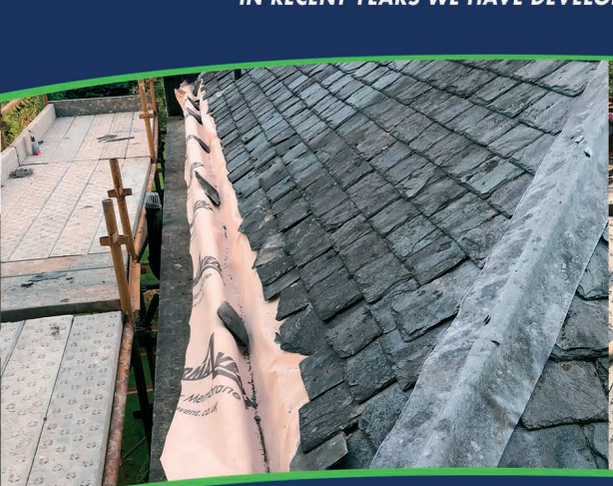
***EVEN SMALL FIRES CAN CAUSE SIGNIFICANT DAMAGE TO HOMES AND BUSINESS PREMISES RENDERING THEM UNINHABITABLE. OUR MAIN TARGET IS TO ALLAY THE CONCERNS OF THE POLICY HOLDER AND TO GIVE INSURERS CONFIDENCE THAT THE REPAIR PROCESS IS BEING HANDLED IN A PROFESSIONAL AND COST EFFICIENT MANNER.***

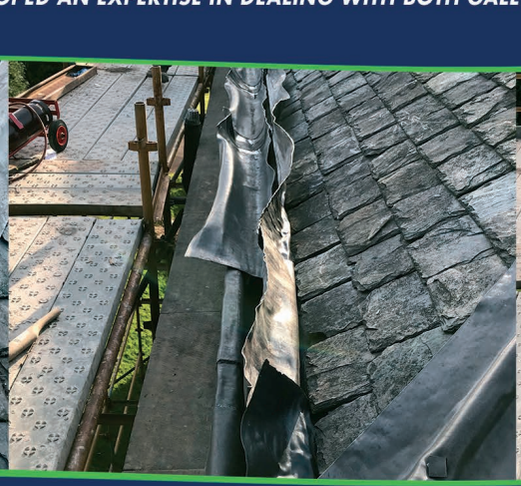
# STORM DAMAGE

***S EWING AND SONS LTD HAVE A WIDE EXPERIENCE ESPECIALLY IN THE LAST FIVE YEARS OF COPING WITH EXTENSIVE REPAIRS CAUSED BY NAMED STORMS. WE RECOGNISE THAT IN DIFFICULT CIRCUMSTANCES CUSTOMER CARE IS OF PARAMOUNT IMPORTANCE WHEN REPORTING TO BOTH INSURERS AND THEIR LOSS ADJUSTERS.***

***WE RECOGNISE THAT THESE PARTIES NEED TO BE AWARE OF COSTS AND TIMESCALES IN THESE TRYING SITUATIONS.***

***IN RECENT YEARS WE HAVE DEVELOPED AN EXPERTISE IN DEALING WITH BOTH GALE AND FALLING TREE DAMAGE.***





# WATER DAMAGE

***IN RECOGNISING THE EXTENT OF WATER DAMAGE WE HAVE DEVELOPED THE SKILLS OF OUR WORKFORCE, AND CAN NOW PROVIDE A CERTIFIED DRYING PROCESS. OUR TRAINED TECHNICIANS CAN THEREFORE CARRY OUT BOTH STRIPPING OUT AND DRYING OPERATIONS IN A SEAMLESS PROCESS.***

***WE ARE CONSTANTLY UPGRADING OUR EMPLOYEE TRAINING PROGRAM AND RECENTLY INTRODUCED AN ASBESTOS AWARENESS PROGRAM. IN THIS EVER EVOLVING BUSINESS WE ARE FOCUSED ON MANAGING EXPECTATIONS AND OUR NEW INSURANCE REINSTATEMENT DIVISION IS DEDICATED TO UPDATE ALL PARTIES REGARDING THE PRESENT POSITION OF REPAIRS EVERY 15 WORKING DAYS.***

# SUBSIDENCE

***S EWING AND SONS LTD HAVE EXPERIENCE IN THE FIELD OF STRUCTURAL AND SUBSIDENCE REPAIRS. OUR WIDE RANGE OF STRUCTURAL EXPERTISE AND REPAIR STRATEGIES COVER A VARIETY OF STRUCTURES RANGING FROM NORMAL DOMESTIC PROPERTIES TO LARGE STRUCTURES AND TO CIVIL ENGINEERING PROJECTS INCLUDING FOUNDATION WORK AND RETAINING WALLS.***

# CUSTOMER FEEDBACK

## M FAULDS, EDINBURGH

***EWING'S DID 2 EXCELLENT JOBS FOR US. THE MEN WERE HARD WORKING AND PROFESSIONAL. THEY ALWAYS CAME TO ASK IF THERE WAS ANY DECISION REQUIRED. WE WERE GIVEN ADVANCE WARNING OF WHEN THE WORK WOULD BE DONE AND THEY STUCK TO THEIR TIMETABLE. THEY LEFT BOTH JOBS WELL FINISHED AND WITHOUT ANY MESS TO CLEAR UP AFTER THEM. VERY HAPPY CUSTOMER!***

## M MEDCALF, DUNFERMLINE

***EXCELLENT WORK BY THE INSURANCE REINSTATEMENT TEAM. THEY WORKED WELL TO KEEP THE JOB ON TARGET AND FINISHED IN THE 4 WEEKS PLANNED FOR THE JOB. I AM VERY PLEASED WITH THE RESULT AND CAN ENJOY MY HOME NOW THAT IS HAS BEEN FULLY RESTORED. GREAT JOB.***

## J MCFARLANE, AUCHTERARDER

***GREAT JOB DONE TO OUR STORM DAMAGED HOME. WORK WAS SQUEEZED IN QUICKLY WITH THE HELP OF EXTRA TEAM MEMBERS, COMPLETING THE JOB IN JUST FOUR DAYS.***

## S-J COOPER, INSURANCE BROKER

***AS AN INSURANCE BROKER I DEAL WITH MY CLIENTS AT SOME OF THE MOST DIFFICULT TIMES OF THEIR LIVES – WHEN SOMETHING GOES WRONG. IT IS VITAL THAT EVERYONE REACTS QUICKLY AND WORKS START TO PUT THINGS RIGHT AS SOON AS POSSIBLE. THIS NEEDS TO BE DONE WITH THE MINIMUM OF DISRUPTION FOR MY CLIENT WHILST BEING AWARE OF THE REQUIREMENTS OF THE LOSS ADJUSTER AND INSURER. HAVING WORKED WITH EWINGS WITH MANY OF MY CLIENTS, I CANNOT SAY HOW HIGHLY I REGARD THEIR PROFESSIONALISM, CARE AND LEVEL OF EXPERTISE.***

***IT IS A TESTAMENT TO EWINGS THAT A NUMBER OF CLIENTS HAVE GONE ON TO ENGAGE THEM DIRECTLY.***
***FROM MY PERSPECTIVE, I CANNOT AFFORD TO GIVE BAD ADVICE TO CLIENTS IN RESPECT OF RECOMMENDED TRADESPEOPLE AND I AM DELIGHTED TO SAY THAT THE WORK COMPLETED BY EWINGS HAS ONLY REFLECTED WELL ON ME AND MY RECOMMENDATION.***

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